



1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer?

Blade Motorcycles Limited is a Credit Broker not a Lender and can introduce you to a limited number of lenders and finance products to assist with your vehicle purchase. Occasionally, we may need to use the services of a credit broker - we will advise you if this is applicable. We are not an independent financial advisor and do not make recommendation, however, we will provide you with information on the products below as to which may suit your requirements based on information you disclose, to assist you in making an informed decision on your purchase:

- Hire Purchase; Personal Contract Purchase (PCP); Lease Purchase;

Our approach will be to introduce you first to the relevant manufacturer supporting finance company. If this firm is unable to make you a finance offer, we will inform you and request your permission to submit a proposal to another of our lenders. Please ask for a list of our funding partners.

Occasionally, we may need to use the services of a credit broker. We will advise you of this if applicable.

- We only offer the following Insurance Products from Car Care Plan Limited:-
 - Guaranteed Asset Protection; Tyre insurance;

3. Which service will we provide you with?

We will provide you with information on the finance options that may be suitable for your needs from those detailed above in order for you to make an informed decision on purchase.

We will provide you with a personal recommendation in regard only to the Insurance policies detailed above and confirm if they may be suitable for your needs in order for you to make an informed decision on purchase.

4. What will you have to pay us for our Finance and \ or Insurance Services?

- No fees apply

You will receive a quotation which will tell you about the costs of each of the products and any other fees relating to any particular credit agreement or insurance policy. Please note that we will receive commission from the Insurance provider as a proportion of premium paid if you decide to enter into an agreement with them.

Lenders pay a fixed commission to us for introducing you to them, calculated by reference to the vehicle model or amount you borrow. Different lenders may pay different commissions for such introductions. However, any such amounts lenders pay us will not affect the amounts you pay under your finance agreement, all of which are set by the lender concerned.

5. Who regulates us?

Blade Motorcycles Ltd is an appointed representative of Heritage Automotive Limited which is authorised and regulated by the Financial Conduct Authority. We are a Credit Broker not a Lender. Our Financial Services Registration Number is 647597. You can check this on the FCA Register by visiting the www.fca.org.uk or by contacting the FCA directly.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

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| in writing | For the attention of The Complaints Department, Heritage Automotive Limited, 16 Lower Road, Salisbury, Wiltshire, SP2 7QD |
| by phone | 01722 431200 |
| by email | complaints@heritageautomotive.co.uk |

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service (www.financial-ombudsman.org.uk)

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You maybe entitled to compensation from the scheme if we cannot meet our obligations for any insurance products you purchase. This depends on the type of business and the circumstances of the claim. General Insurance advising and arranging is covered for 90% of the claim with no upper limit. Compulsory forms of insurance (e.g. Motor Insurance) are covered for 100% of the claim with no upper limit. Further information about compensation scheme arrangements is available from the FSCS. Please note - finance products are not covered by this scheme.