

Important information ahead of your visit

As a responsible company, the health and safety of our customers and staff has the highest priority as we face the challenges of the Coronavirus.

To minimise the risk of infection, we are following all guidelines issued by Public Health England for Social Distancing and reviewing daily.

To minimise risk to our staff, we are running with reduced workforce and ask for your understanding in following the current social distancing rules that are in place.

Personal Protection



Our staff are supplied with; disposable gloves and face masks to help minimise contact with your motorcycle.



Hand sanitizing liquid and wipes are available for staff and customers use.



We currently are not asking for signature verification on any document.



To minimise contact with your motorcycle, we are not providing service wash or valeting.



If you are not feeling well, we would ask that you re-schedule your appointment.

Motorcycle Drop Off / Contactless Service and Repair



By prior appointment your motorcycle will be booked in with an allocated time.



It is important that you maintain your timeslot.



Please park in the designated area.



At the point of handing over your motorcycle drop your key in to a zip-bag or tray provided.



Once work on your motorcycle is completed, we will contact you in readiness for collection this will be at a pre-appointed time. It is important that you maintain your timeslot.

After Sales Facilities



Where appropriate we will display Two-meter safe distancing markings.



Our washroom facilities are equipped with bacterial hand soap.



All work surfaces are cleaned regular throughout the day.



The communal coffee areas are currently not available.

At point of collection



All payment transactions will be electronic.



Your key will be left in a zip-bag or tray.



As the last staff member leaves your bike, we will sanitise the hand grips and levers.

